

County Offices  
Newland  
Lincoln  
LN1 1YL

20 August 2019

**Overview and Scrutiny Management Board**

A meeting of the Overview and Scrutiny Management Board will be held on **Thursday, 29 August 2019 at 10.00 am in Committee Room One, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely



Debbie Barnes OBE  
Head of Paid Service

**Membership of the Overview and Scrutiny Management Board (11 Members of the Council and 4 Added Members)**

Councillors R B Parker (Chairman), R Wootten (Vice-Chairman), B Adams, Mrs W Bowkett, Mrs J Brockway, Mrs K Cook, C S Macey, C E H Marfleet, N H Pepper, E W Strengiel and 1 Vacancy

**Added Members**

Church Representatives: Reverend P A Johnson and Mr S C Rudman

Parent Governor Representatives: Mrs P J Barnett and Miss A E I Sayer



**OVERVIEW AND SCRUTINY MANAGEMENT BOARD AGENDA  
THURSDAY, 29 AUGUST 2019**

<b>Item</b>	<b>Title</b>	<b>Pages</b>
1	<b>Apologies for Absence/Replacement Members</b>	
2	<b>Declarations of Interest</b>	
3	<b>Minutes of the meeting held on 27 June 2019</b>	5 - 16
4	<b>Announcements by the Chairman, Executive Councillor for Resources and Communications and Chief Officers</b>	
5	<b>Consideration of Call-Ins</b>	
6	<b>Consideration of Councillor Calls for Action</b>	
7	<b>Performance Reporting against the Council Business Plan 2019/20 - Quarter 1</b> <i>(To receive a report from Jasmine Sodhi, Performance and Equalities Manager, which invites the Board to consider a report on the 2019/20 Council Business Plan Quarter 1 performance which will be presented to the Executive on 03 September 2019. The views of the Board will be reported to the Executive as part of its consideration of this item)</i>	17 - 48
8	<b>Performance of the Corporate Support Services Contract</b> <i>(To receive a report from Sophie Reeve, Assistant Director – Commercial and John Wickens, Interim Assistant Director - IMT, which provides an update of Serco's performance against contractual Key Performance Indicators specified in the Corporate Support Services Contract between April and June 2019, and provides an update on the progress made against key IMT-related transformation and transactional projects being undertaken by Serco and other third party suppliers)</i>	49 - 76
9	<b>Proposed Terms of Reference for Review of Overview and Scrutiny</b> <i>(To receive a report from Nigel West, Head of Democratic Services and Statutory Scrutiny Officer, which invites the Board to approve a scrutiny review into the Statutory Guidance on Overview and Scrutiny in Local and Combined Authorities and its implications for Lincolnshire county Council)</i>	77 - 84
10	<b>Scrutiny Committee Work Programmes</b> <i>(To receive a report which sets out the work programmes of the Adults and Wellbeing Scrutiny Committee and the Health Scrutiny Committee for Lincolnshire; in accordance with the Board's agreed programme)</i>	85 - 96

- 11 Overview and Scrutiny Management Board Work Programme** 97 - 112  
*(To receive a report which enables the Board to consider and comment on the content of its work programme for the coming year, to ensure that scrutiny activity is focussed where it can be of greatest benefit)*

<u>Democratic Services Officer Contact Details</u>	
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<b>Please note:</b> for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting	
<ul style="list-style-type: none"><li>• Business of the meeting</li><li>• Any special arrangements</li><li>• Copies of reports</li></ul>	
Contact details set out above.	
All papers for council meetings are available on: <a href="http://www.lincolnshire.gov.uk/committeerecords">www.lincolnshire.gov.uk/committeerecords</a>	