

Open Report on behalf of the Care Quality Commission

Report to:	Adults Scrutiny Committee
Date:	9 September 2015
Subject:	Care Quality Commission Adult Social Care Inspection Update

Summary:

This is a short report to provide the Adults Scrutiny Committee for Lincolnshire with a position statement on the progress and themes coming out of the Care Quality Commission's (CQC) inspections of Adult Social Care services in Lincolnshire.

When considering this report it is important for the Committee to bear in mind that the CQC is not subject to Local Authority Scrutiny, and the relationship is an informal one based on an understanding, trust and joint aspiration to improve services by sharing insight and complementing each other's roles. The Committee is asked to bear in mind that the CQC is neither a commissioner nor a provider of services. The role of the Care Quality Commission is to monitor, inspect and regulate all health and social care services in England to ensure that they meet fundamental standards of quality and safety within the framework of the Health and Social Care Act 2008.

Actions Required:

- (1) To consider the information presented on the themes arising from CQC's inspections of ASC services in Lincolnshire to date.
- (2) To determine whether the Committee would wish to receive further updates and at what frequency

1. Background

The Care Quality Commission (CQC) began inspecting with the new approach in Lincolnshire in October 2014. There are 375 locations registered in Lincolnshire for the provision of adult social care, of which 93 are registered to provide nursing care.

Inspection Arrangements

Inspections are carried in accordance with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014, which have replaced earlier regulations (The Health and Social Care Act 2008 (Regulated Activities) Regulations 2010). For each inspection, five main questions are asked about a service:

- Is it safe?
- Is it effective?
- Is it caring?
- Is it responsive?
- Is it well-led?

Safe, Effective, Caring, Response and *Well-led* are referred to as the five domains.

All CQC inspection teams gather and use information and feedback from people using services, their carers and families, and their representatives. This includes national data such as information from Skills for Care, as well as people’s stories sent to CQC.

CQC also asks local partners, including Local Authorities, Health and Wellbeing Boards and Clinical Commissioning Groups (CCGs), to share information about the quality of services before our inspections. We are not responsible for monitoring commissioners of services but we work closely with them to share information about risks and the quality of local services.

During the inspections, our inspection teams check on different aspects of care, the environment, the staff and how the service is run. They observe care, talk to people using the services and their families, and to staff, and check policies, records and care plans to decide on the quality of the care.

As well as an overall rating for each service against the five key questions above, each key question is rated against these domains. The following ratings are made:

- Outstanding
- Good
- Requires improvement
- Inadequate

Inspection Findings

Since October 2014, the CQC has inspected and published ratings of 103 Adult Social Care Services in Lincolnshire and the table below is a summary of our findings. Where providers are failing to meet the fundamental standards of care we will take enforcement action such as the issue of requirement notices, warning notices, cancellation of registration, placing a service into special measures or, if appropriate, prosecution.

Rating	Safe	Effective	Caring	Responsive	Well Led	Overall
Outstanding				1	1	
Good	65	74	83	68	65	63
Requires improvement	31	24	19	30	34	36
Inadequate	7	3		2	3	4

Display of CQC Rating

Regulation 20A of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 requires service providers to display at their premises the most recent overall rating from the CQC, including ratings for each of the services provided. There are also requirements on each service provider to include a link on their website to the CQC's website where the most recent CQC report may be found.

2. Conclusion

The Committee may wish to note that the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 were introduced in November 2014, with amendment regulations effective from 1 April 2015. These regulations address the specific recommendations for the CQC in the Francis Report. Details can be found on CQC web site.

We are committed to inspecting and rating all adult social care services by the end of September 2016.

3. Consultation

a) Policy Proofing Actions Required

N/A

4. Background Papers

The following background papers as defined in the Local Government Act 1972 were relied upon in the writing of this report.

Document Title	Where the document can be viewed
CQC local area profile	Care Quality Commission

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