

Appendix B Changes from Council Business Plan 2018/2019 to 2019/2020

Measures removed

Commissioning Strategy	Measure	Ref No	Reason	Executive Director
Protecting the Public	Alcohol related anti-social behaviour incidents	5	Data is no longer comparable due to changes in reporting practices within the Police.	Pete Moore
	Alcohol related violent crime incidents	6		
How we do our business Enablers to the business Partnership engagement and support	Information governance training	96	Information Governance operational measures, not appropriate for the level of the Council Business Plan.	Debbie Barnes
	Information assurance polices reviewed and updated within a 12 month period	97		
How we do our business Enablers to the business Partnership engagement and support	We want to make a positive difference for our communities. When we review or introduce a new policy or activity, commission, begin a new project, decommission or help communities to do things for themselves, we will always assess the impact on people with protected characteristics. This analysis helps us to make informed decisions.	40	This is an activity and the impact of such proposals are considered as part of decision making reports	Debbie Barnes

Measures added

Commissioning Strategy	Measure	Ref No	Reason	Executive Director/Director
Community resilience and assets	Accumulative traveller review rating from Trip Advisor of excellent and/or very good aggregated across all Heritage Visitor sites	128	Provides a more accurate and informed picture of the quality of the offer including the impact it has upon people's lives. Provides much greater understanding as to whether visitors would return or recommend us others.	Andy Gutherson
	Overall enjoyment of the services as measured by the visitor feedback forms aggregated across all Heritage Visitor sites	129		

Changes to measures

Commissioning Strategy	Measure changed from	Ref	Measure changed to	Reason	Director
Protecting the Public	Unsafe and Counterfeit goods removed from the market	2	Unsafe goods removed from the market	Service will be implementing a different approach to counterfeit items in 2019/2020.	Pete Moore

Wellbeing	Percentage of alcohol users that left drug treatment successfully who do not re-present to treatment within 6 months	31	Percentage of alcohol users that left specialist treatment successfully	Revised to align more closely with the National Drug Treatment Monitoring System (NDTSM)	Glen Garrod
	Number of frontline staff and volunteers trained in Making Every Contact Count (MECC)	109	Number of staff and volunteers trained in Making Every Contact Count (MECC)	Reflects the wider workforce to which the programme is being rolled out.	
	Department of Health Information Governance Toolkit	102	NHS Digital – Data Security and Protection Toolkit	Reflects the new naming convention and approach by NHS Digital	

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