

**Open Report on behalf of Andrew Crookham,
Executive Director - Resources**

Report to:	Overview and Scrutiny Management Board
Date:	29 August 2019
Subject:	Scrutiny Committee Work Programmes: - <ul style="list-style-type: none"> • Adults and Community Wellbeing Scrutiny Committee • Health Scrutiny Committee for Lincolnshire

Summary:

As set out in the Council's constitution, a key role for this Board is monitoring and guiding the future work programmes of the other scrutiny committees. This usually takes place on a quarterly basis, and at the same time the Board considers the previous work undertaken by the scrutiny committee since its last report. This report focuses on the following two committees: -

- the Adults and Community Wellbeing Scrutiny Committee; and
- the Health Scrutiny Committee for Lincolnshire.

On 27 June 2019, this Board requested the Adults and Community Wellbeing Scrutiny Committee to consider the appropriateness of a safeguarding indicator being used in the Council's Business Plan. This Board is requested to note the Scrutiny Committee's advice, which was submitted to the Executive on 9 July 2019.

Actions Required:

- (1) To consider if the Board is satisfied with the previous activity and the content of the planned future work programmes of:
 - the Adults and Community Wellbeing Scrutiny Committee; and
 - the Health Scrutiny Committee for Lincolnshire.

- (2) To note the Adults and Community Wellbeing Scrutiny Committee's advice to the Executive on 9 July 2019 and to this Board that the safeguarding indicator defined as '*concerns that lead to a safeguarding enquiry*' provides a better standalone indicator of the level and consistency of understanding of safeguarding responsibilities and processes across the system and only this measure should be reported in the Council's Business Plan.

1. Background

Role of the Board

The Council's constitution includes in this Board's terms of reference the following two clauses: -

- To agree and monitor the ongoing overview and scrutiny work programme, in particular holding the chairmen and/or vice chairmen to account for their committee's work programme on a quarterly basis.
- To monitor and guide the activities of the other overview and scrutiny committees.

Reporting Timetable

The table below sets out the proposed reporting timetable until May 2020:

Scrutiny Committee	Monitoring Date	Monitoring Date	Monitoring Date
Adults and Community Wellbeing	29 Aug 2019	28 Nov 2019	26 Mar 2020
Health			
Children and Young People	26 Sept 2019	19 Dec 2019	30 Apr 2020
Public Protection and Communities			
Environment and Economy	24 Oct 2019	27 Feb 2020	28 May 2020
Highways and Transport			
Flood and Water Management			

The work programmes of two committees are normally considered at each meeting, except when the Flood and Water Management Scrutiny Committee is due for consideration.

The highlights of previous activity and the future work programme of the Adults and Community Wellbeing Scrutiny Committee and the Health Scrutiny Committee for Lincolnshire are attached at Appendix A and Appendix B respectively.

Safeguarding Indicator in the Council Business Plan

At the Board's meeting on 27 June 2019 there was discussion on the safeguarding indicators reported as part of the Council's Business Plan (*Minute 19 refers*). As stated in the minute there was a concern that the indicator defined as *enquiries where the source of risk is a service provider* was a national indicator and should not be replaced by the new indicator: *concerns that lead to a safeguarding enquiry*.

The Board recommended that both indicators should be included in the Council Business Plan and also agreed that these measures should be considered by the Adults and Community Wellbeing Scrutiny Committee, whose advice would be reported to the Executive on 9 July 2019 and to this Board.

On 3 July 2019, the Adults and Community Wellbeing Scrutiny Committee considered the request from this Board and discussed the two indicators. It was noted that this change of Council Business Plan indicator had previously been endorsed by the Scrutiny Committee on 10 April 2019. On 3 July 2019, it was further clarified that the replaced *source of risk* indicator was still used to identify patterns and as a national indicator was reported to the Government and other agencies. However, on its own this measure did not represent the most appropriate indicator of service performance and risk, requiring the further context and understanding.

The Scrutiny Committee accepted the rationale that the new indicator defined as *concerns that lead to a safeguarding enquiry* provided a better standalone measure of the level and consistency of understanding of safeguarding responsibilities and processes across the system. The Committee concluded with a recommendation that only this indicator should continue to be presented in the Council Business Plan and provided this advice to the Executive.

2. Conclusion

The Board is asked to consider whether it is satisfied with the previous activity and the planned work programmes of the Adults and Community Wellbeing Scrutiny Committee; and the Health Scrutiny Committee for Lincolnshire.

The Board is also asked to note the advice from the Adults and Community Wellbeing Scrutiny Committee to the Executive on 9 July 2019 and to this Board in relation to the safeguarding indicator presented in the Council Business Plan.

3. Appendices - These are listed below and attached at the back of the report

Appendix A	Adults and Community Wellbeing Scrutiny Committee - Highlights of Activity and Future Work Programme
Appendix B	Health Scrutiny Committee for Lincolnshire – Highlights of Activity and Future Work Programme

4. Background Papers - No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Simon Evans, Health Scrutiny Officer, who can be contacted on 01522 553607 or by e-mail at simon.evans@lincolnshire.gov.uk

**ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE
HIGHLIGHTS OF ACTIVITY AND FUTURE WORK PROGRAMME**

Activity Highlights Since Last Report to the Board on 30 May 2019

The Adults and Community Wellbeing Scrutiny Committee has met on one occasion (*4 July 2019*) since it last reported to this Board on 30 May 2019. The next meeting of the Scrutiny Committee is on 4 September. The following activities are highlighted from the 4 July meeting:-

De Wint Court Extra Care Housing Scheme (Bowden Road, Lincoln)

The Committee supported a proposal for the County Council to provide £2.8 million as a contribution to an extra care housing scheme at De Wint Court, Bowden Road, Lincoln. Extra care housing can be described as housing provision at the mid-point between full time residential care and domiciliary care. The De Wint Extra Care Housing Scheme would be the first of several schemes developed by the County Council in partnership with the respective district council. These schemes would be in Louth, Horncastle, Spalding and Nettleham.

The Committee emphasised that extra care housing was supportive of independent living and part of this was enabling residents to remain active and participate in their local communities.

A decision was made by the Executive on 9 July 2019 to approve the scheme, including a funding contribution of £2.8 million.

Joint Policy under Section 117 of the Mental Health Act 1983

Where a person has been detained under sections 3, 37, 45A, 47 or 48 of the Mental Health Act 1983, there is a requirement under section 117 of the Act for local authorities and the NHS to make arrangements for after-care services for patients for when they cease to be detained.

The Committee supported a joint section 117 policy and stressed the importance of avoiding the 'revolving door', in effect detaining service users again, if they did not receive after-care support. The Committee also recorded its support for the collaboration between agencies in delivering the policy. The Committee suggested a summary or easy-to-read version of the policy, which would complement a factsheet published by Rethink Mental Illness.

The Committee also explored the financial implications and noted that the section 75 agreement between the County Council and Lincolnshire Partnership NHS Foundation Trust would be reviewed later in the year.

(On 19 July the Children and Young People Scrutiny Committee had also considered and supported the adoption of the joint section 117 policy.)

A decision was made by the Executive Councillor for Adult Care, Health and Children's Services on 24 July to approve the joint policy under section 117 of the Mental Health Act 1983.

Short Breaks Provision in Lincolnshire

Swallow Lodge in North Hykeham and Cedar House in Spalding provide short breaks to people with learning disabilities and thus enable their carers to have a break from their caring role. Usually these breaks are planned, but sometimes they may be required in an emergency. The Committee recorded its strong support for the re-procurement of this service, which was vital for carers across the county. Both Swallow Lodge and Cedar House provide excellent physical environments and the staff had expertise on various needs of service users.

The Committee reflected whether an in-house option for this service had been considered within the context of the Council's commissioning policy and the importance of value for money so that the existing high-quality service would continue. The Committee concluded by stressing the importance of value for money in the procurement process and noted that certain future procurement reviews might include a comparison with an in-house option, in particular where there was evidence of the independent sector not being able to provide value for money.

A decision was made by the Executive Councillor for Adult Care, Health and Children's Services on 5 July 2019 to approve the re-procurement of planned short breaks and emergency placements for Learning Disability services at Swallow Lodge (North Hykeham) and Cedar House (Spalding).

Performance Reporting

On 27 June 2019, the Overview and Scrutiny Management Board considered the indicator measuring *'concerns that lead to a safeguarding enquiry'* (as set out on pages 209-210 of the Executive agenda) and recorded its concern that this new Council Business Plan measure had replaced a national indicator, which measures *'enquiries where the source of risk is a service provider'*. The Board recommended that both measures should be included in the Council Business Plan and asked the Adults and Community Wellbeing Scrutiny Committee to consider the measures and report their advice to the Executive on 9 July 2019.

On 10 April 2019, the Committee had previously endorsed this change of Council Business Plan indicator. On 3 July 2019, it was further clarified that the replaced *'source of risk'* measure was still used to identify patterns and was reported to the Government and other agencies. However, on its own this measure did not represent the most appropriate indicator of service performance and risk, requiring the further context and understanding.

The Committee accepted the rationale that the new measure of *'concerns that lead to a safeguarding enquiry'* provided a better standalone measure of the level and consistency of understanding of safeguarding responsibilities and processes across the system. The Committee advised the Executive that only the new measure should continue to be presented in the Council Business Plan. This Board is requested to note the advice.

Future Meetings

The future work programme of the Committee is set out below. The agenda for the 4 September meeting is due to be published on 27 August 2019.

Performance Reporting

On 25 April 2019, the Overview and Scrutiny Management Board agreed that with effect from quarter 1 2019/20 quarterly performance against the Council Business Plan would no longer be reported to each scrutiny committee as a matter of course. Under the new arrangement the Overview and Scrutiny Management Board would scrutinise all performance indicators in the Council Business Plan that are not meeting the target or show a downward trend, and recommend that the relevant scrutiny committee look at any areas of serious concern or where the explanation for underperformance given by the service requires further explanation or detail and report accordingly. In accordance with the new approach, there is a quarter 1 report elsewhere on this Board's agenda.

The report to the Overview and Scrutiny Management Board on 25 April 2019 also highlighted that some scrutiny committees already considered other forms of performance reporting, such as customer satisfaction; contract monitoring; and revenue budget and capital programme monitoring. As a result, the Board invited officers, in conjunction with scrutiny committee chairmen, to explore the future content of performance reports to scrutiny committees. This work is being led by the Corporate Leadership Team.

In the interim the Adults and Community Wellbeing Scrutiny Committee is going to continue with its regular budget monitoring reports and quarterly Business Plan performance reports. In the case of the latter, the Committee will consider the quarter 1 performance on 4 September, and any issues raised by this Board at this meeting can be considered on 4 September.

4 September 2019 – 10.00am	
<i>Item</i>	<i>Contributor(s)</i>
Housing Related Support Recommissioning (<i>Executive Decision – 1 October 2019</i>)	Semantha Neal, Head of Prevention and Early Intervention Carl Miller, Commercial and Procurement Manager – People Services
Wellbeing Lincs – Annual Report	Semantha Neal, Head of Prevention and Early Intervention
Performance for Adult Care and Community Wellbeing – Quarter 1 Report	Katy Thomas, County Manager - Performance & Intelligence, Adult Care and Community Wellbeing
Short and Long Term Support: Customer Pathways and Outcomes - 2018/19	Glen Garrod, Executive Director – Adult Care and Community Wellbeing

9 October 2019 – 10.00am	
<i>Item</i>	<i>Contributor(s)</i>
Rural and Coastal Communities in Lincolnshire	Derek Ward, Director of Public Health
Annual Report of the Director of Public Health	Derek Ward, Director of Public Health
One You Lincolnshire – Update	Derek Ward, Director of Public Health
Transitional Care Beds (<i>Executive Councillor Decision – date to be advised</i>)	Alexander Craig, Commercial and Procurement Manager – People Services

27 November 2019 – 10.00am	
<i>Item</i>	<i>Contributor(s)</i>
Adult Care and Community Wellbeing Budget Monitoring 2019/20	Head of Finance, Adult Care and Community Wellbeing
Agreement with Lincolnshire Partnership NHS Foundation Trust under Section 75 of the National Health Service Act 2006 (<i>Executive Decision – 3 December 2019</i>)	Lorraine Graves, Interim Head of Mental Health Services
Direct Payments Support Service (<i>Executive Decision - 3 December 2019</i>)	Alexander Craig, Commercial and Procurement Manager – People Services
Advocacy Services – Re-Procurement Options (<i>Executive Councillor Decision – Date to be confirmed</i>)	Marie Kaempfe-Rice, Senior Commercial and Procurement Officer
Community Supported Living (<i>Executive Councillor Decision – date to be advised</i>)	Carl Miller, Commercial and Procurement Manager – People Services
Performance for Adult Care and Community Wellbeing – Quarter 2 Report	Katy Thomas, County Manager - Performance & Intelligence, Adult Care and Community Wellbeing
Homes for Independence Strategy	Kevin Kendall, Assistant Director County Property Semantha Neal, Head of Prevention and Early Intervention

15 January 2020 – 10.00am	
<i>Item</i>	<i>Contributor(s)</i>
Adult Care and Community Wellbeing Budget Proposals 2020-21	Head of Finance, Adult Care and Community Wellbeing

26 February 2020 – 10.00am	
<i>Item</i>	<i>Contributor(s)</i>
Performance for Adult Care and Community Wellbeing – Quarter 3 Report	Katy Thomas, County Manager - Performance & Intelligence, Adult Care and Community Wellbeing
Adult Care and Community Wellbeing Budget Monitoring 2019/20	Head of Finance, Adult Care and Community Wellbeing
Home Care Service (<i>Executive Councillor Decision – date to be advised</i>)	Alina Hackney, Senior Strategic Commercial and Procurement Manager Alexander Craig, Commercial and Procurement Manager – People Services
Home-based Reablement Service (<i>Executive Councillor Decision – date to be advised</i>)	Alina Hackney, Senior Strategic Commercial and Procurement Manager Carl Miller, Commercial and Procurement Manager – People Services

Items to be considered for inclusion in the Committee's work programme:

- National Carers Strategy
- Alcohol Harm and Substance Misuse Services
- Day Opportunities
- Managed Care Network for Mental Health (*Considered 11 April 2018*)
- Care Quality Commission Update (*Considered 29 November 2017*)
- Adult Safeguarding Commissioning Strategy – Refresh due in 2019 (*Considered 5 September 2018*)
- Adult Frailty and Long Term Conditions Commissioning Strategy – Refresh due in 2019 (*Considered 10 October 2018*)
- Wellbeing Commissioning Strategy – Refresh due in 2019
- All Commissioning Strategies – Annual Summary
- Future Funding of Adult Social Care

HEALTH SCRUTINY COMMITTEE FOR LINCOLNSHIRE HIGHLIGHTS OF ACTIVITY AND FUTURE WORK PROGRAMME

Activity Highlights Since Last Report to the Board on 30 May 2019

The Health Scrutiny Committee for Lincolnshire has met on two occasions (*12 June and 10 July 2019*) since it last reported to this Board on 30 May 2019. The following activities from these two meetings are highlighted: -

Healthy Conversation 2019: Cases for Change and Emerging Options

The local NHS is continuing its *Healthy Conversation 2019* engagement exercise and the Health Scrutiny Committee has continued to include *Healthy Conversation* items on its agenda. Since its last report to this Board the Committee has considered and provided feedback to the local NHS on the following elements of *Healthy Conversation*: -

- Breast Services
- Mental Health, Learning Disability and Autism Services
- Stroke Services
- Women's and Children's Services

The NHS emphasises the difference between engagement and public consultation. Once the engagement exercise closes, the local NHS will plan for public consultation where it is required, for example where there is a "substantial development or variation" in the service available. The local NHS has confirmed that public consultation (expected in 2020) is likely to take place on the following eight strands of *Healthy Conversation 2019*, which form part of the Lincolnshire acute services review: -

- Breast Services
- General Surgery Services
- Haematology and Oncology Services
- Medical Services / Acute Medicine (Grantham and District Hospital)
- Stroke Services
- Trauma and Orthopaedic Services
- Urgent and Emergency Care Services
- Women's and Children's Services

Detail on each element of the Lincolnshire acute services review is available at:
www.lincolnshire.nhs.uk/healthy-conversation/what-conversation-about/Acute-Service-Review

At this stage the Committee has provided initial feedback as part of the *Healthy Conversation* engagement exercise on four of the above (Breast Services; Stroke Services; Urgent and Emergency Care Services; and Women's and Children's Services). The remaining four items are listed in the Committee's future work programme, with three due to be considered at the September meeting.

It should be stressed that providing feedback as part of the *Healthy Conversation* engagement exercise will not prejudice the Health Scrutiny Committee's role as a statutory consultee, when the full public consultation takes place in 2020.

In addition, the Committee has received a general update report from the local NHS on *Healthy Conversation* and the next update in September 2019 is going to be incorporated into the general update on the Lincolnshire Sustainability and Transformation Partnership. In this item the Committee intends to explore what capital funding is required to deliver the proposed changes in services. On 5 August 2019, an allocation of £21.3 million of capital funding was announced for United Lincolnshire Hospitals NHS Trust 'to improve patient flow at Pilgrim by developing urgent and emergency care zones in Accident and Emergency'. The Committee will be seeking information on how this funding will be used.

United Lincolnshire Hospitals NHS Trust – Care Quality Commission

The Committee continues to keep an overview of the actions of United Lincolnshire Hospitals NHS Trust (ULHT) in response to various inspection reports issued by the Care Quality Commission (CQC). The key challenges identified are: the safety culture, including learning from mistakes; sepsis screening and delivering intravenous antibiotics where necessary within one hour; and improvements to the patient experience and staff morale at accident and emergency departments at both Lincoln County and Pilgrim Hospitals.

The Committee was also made aware of two feedback letters issued by the CQC from inspections during June 2019, which had focused on urgent and emergency care; medicine; children and young people; maternity services; and critical care. ULHT's action plans will be revised to take account of these latest concerns. ULHT's response to the CQC will next be considered on 13 November.

United Lincolnshire Hospitals NHS Trust – Children and Young People Services

Over the last year, the Committee has continued to monitor the interim paediatric service model for Children and Young People Services at Pilgrim Hospital, Boston, which has been in place since August 2018. United Lincolnshire Hospitals NHS Trust (ULHT) has concluded following a detailed review that the model has delivered a safe service. However, recruiting children's doctors and nurses remains an area of concern. For example, it was reported to the Committee on 10 July that of an establishment of 16 paediatric consultants across ULHT, only 9.5 posts had permanent staff, with locums / vacancies covering the remaining 6.5 posts.

The interim model has been incorporated into a larger programme of work for services for all children in Lincolnshire, which is a strand of the *Healthy Conversation* engagement process, which was considered by the Committee on 12 June (see above).

In October 2018 the Royal College of Paediatrics and Child Health (RCPCH) completed its review of paediatric services, and made 25 recommendations to ULHT, which reported to the Committee that the recommendations had been 'addressed, actioned or completed with future proofing work to continue'. The Committee is due to consider further progress on 18 December.

Future Meetings

As stated above, the work programme for the coming months will be focused on the various strands of the *Healthy Conversation 2019* engagement exercise.

18 September 2019 – 10 am	
<i>Item</i>	<i>Contributor</i>
Lincolnshire Sustainability and Transformation Partnership - Update (including <i>Healthy Conversation 2019</i>)	John Turner, Senior Responsible Officer Lincolnshire Sustainability and Transformation Partnership
Cases for Change and Emerging Options (as part of <i>Healthy Conversation 2019</i>): General Surgery / Trauma and Orthopaedics / Grantham Acute Medicine	Representatives from the Lincolnshire Sustainability and Transformation Partnership
Winter Resilience – Review of 2018-19 and Plans for 2019-20	Dr Yvonne Owen, Medical Director, Lincolnshire Community Health Services NHS Trust Ruth Cumbers, Urgent Care Programme Director, Lincolnshire Sustainability and Transformation Partnership

16 October 2019 – 10 am	
<i>Item</i>	<i>Contributor</i>
East Midlands Ambulance Service NHS Trust - Lincolnshire Division Update	Mike Naylor, Director of Finance, East Midlands Ambulance Service NHS Trust Sue Cousland, General Manager – Lincolnshire Division - East Midlands Ambulance Service NHS Trust
Integrated Community Care: Case for Change and Emerging Options	Representatives from the Lincolnshire Sustainability and Transformation Partnership
Haematology and Oncology Case for Change and Emerging Options	Representatives from the Lincolnshire Sustainability and Transformation Partnership
Delivery of the NHS England National Cancer Strategy in Lincolnshire - Update	To be advised

13 November 2019 – 10 am	
<i>Item</i>	<i>Contributor</i>
United Lincolnshire Hospitals NHS Trust: Care Quality Commission Update	Senior Management Representatives from United Lincolnshire Hospitals NHS Trust

18 December 2019 – 10 am	
<i>Item</i>	<i>Contributor</i>
United Lincolnshire Hospitals NHS Trust: Women and Children's Services Update	Senior Management Representatives from United Lincolnshire Hospitals NHS Trust
Non Emergency Patient Transport	Representatives from Lincolnshire West Clinical Commissioning Group

Items to be Programmed

- Developer and Planning Contributions for NHS Provision
- CCG Role in Prevention
- Lincolnshire Acute Services Review – Formal Consultation Elements: -
 - Breast Services
 - General Surgery Services
 - Haematology and Oncology Services
 - Medical Services / Acute Medicine (Grantham and District Hospital)
 - Stroke Services
 - Trauma and Orthopaedic Services
 - Urgent and Emergency Care Services
 - Women's and Children's Services