Home Visiting Service performance data

- Over 400 families and nearly 700 children (under 5) are supported each year
- 146 of children supported have been subject to child protection plans
- 365 of children supported have been within CAF/TAC processes
- Nearly half of all families are supported to access additional Children's Centres/services provided by Children's Centres
- Nearly 400 children have benefitted from parents accessing healthy living activities and support through the service, including nutritional cooking advice and increased physical activity - Healthy lifestyle information packs or basic kitchen packs issued
- Breast feeding support to mums
- 92% of families reported an improvement in their physical and/or emotional health and well being at the end of support
- 90% of families reported increased confidence in nutritional knowledge and cooking skills
- 400 volunteers available to provide support to families in their own homes
- Over 66,000 volunteer hours are provided each year
- Hourly cost equates to £7.58
- Parents are supported to become involved in and have a voice within the community; at Children's Centres, schools and other community groups.
- Many parents go on to become volunteers themselves after their support has ended.
- Additional funding for 2011/12 is £499,945
- Additional funding already confirmed for 2012/13 is £376,792

Outcomes achieved

Needs expressed by families	Number of families expressing this need	Number of families expressing significant improvement	% of families reporting significant improvement
Feeling isolated	178	173	97%
Using other services/facilities in the area	133	131	98%
Parents' emotional health/well being	186	177	95%
Parents' self esteem	161	155	96%
Parents' physical health/well being	50	39	78%
Children's physical health/well being	50	37	74%
Children's emotional health/well being	64	60	94%
Managing the child(ren)'s behaviour Being involved in the child(ren)'s	125	114	91%
development	69	58	84%
Stress caused by conflict in the family	112	97	87%
The day to day running of the house	102	97	95%
Managing the household budget Coping with the extra work caused by	81	71	88%
multiple births or multiple children under 5	62	60	97%
Other	37	34	92%

Comments received from parents

"I realised its ok to ask for help and say you're not coping. There comes a point when if you keep pretending, you'll snap. My volunteer has made a huge difference."

"Always there for you – even out of hours."

"I wouldn't have coped without them."