

COUNTY COUNCIL MEETING – 11 FEBRUARY 2011

Statement from: Cllr B G Singleton, Deputy Leader and Executive Councillor for Corporate Development

ICT Outage 17th – 23 November 2010

As mentioned in my December statement to Council, we have commissioned an Independent Investigation into November's ICT system failure.

A report has now been received, which outlines areas for our consideration regarding the safety of the system and proposals for future direction of our operation.

Worthwhile discussions have since been held with Mouchel who are now in the progress of evaluating our concerns and will be reporting back to us shortly with a formal response to the questions raised.

We are putting together an action plan for the way forward towards a second data recovery option. In the meantime we have been loaned a separate Storage Area Network (SAN) from Hewlett Packard (at no cost to the Council) and have now mirrored our data onto this as an optional recovery system. Our own Disaster Recovery (DR) has been evaluated and is considered to be more than adequate at this time, but cannot be the final solution. Work is being carried out on some minor changes to the DR section prior to the final solution being agreed.

Sleaford Campus

Work is still continuing, however we are awaiting the result of the workforce change consultation, which will give us the staffing numbers so that the design work can progress regarding the size etc of the development.

Unified Communication System

The system is now being rolled out at County Offices. User guidance on the new system will be offered to councillors as soon as possible after the implementation. We are working with some of our districts, who have shown an interest in the system. North Kesteven District Council started using the phones on the 17 January and this is being evaluated.