

**Open Report on behalf of Glen Garrod,
Executive Director Adult Care and Community Wellbeing**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	26 February 2020
Subject:	Adult Care and Community Wellbeing Performance Report - Quarter 3 2019/20

Summary:

This report presents performance against Council Business Plan targets for the Directorate as at the end of Quarter 3 2019/20.

A summary of performance against target for the year has been provided in Appendix A of this report.

A full analysis of each indicator over the year has been provided in Appendix B of this report.

Actions Required:

The Committee is requested to consider performance of Adult Care and Community Wellbeing for Quarter 3.

1. Background

This report provides an overview of performance for the suite of Corporate Business Plan measures designed to reflect the impact of the work of Adult Care and Community Wellbeing (ACCW) across five commissioning strategies:

- Community Wellbeing
- Safeguarding Adults
- Specialist Adult Services
- Carers
- Adult Frailty and Long Term Conditions.

As in previous performance reports to the Committee, a one-page summary has been provided as **Appendix A**. This shows, at a glance, the status against target for each measure. For a selection of measures, there is a time delay in reporting, so the latest available figures have been included and the period they relate to clearly marked.

More detail, including indicator definitions and commentary on current performance from strategy owners is provided in **Appendix B**, produced by the County Council's Commercial and Performance Team. For consistency and comparability, the Council Business Plan measures have been largely based on Adult Social Care statutory datasets, which enables benchmarking of performance against other local authorities. Benchmarking information is also provided in this appendix, where available.

Overall, 18 of the 26 measures are achieving or exceeding the agreed targets at the end of Quarter 3, with three of the remaining measures being survey measures, reported annually in Quarter 4.

Reporting by exception, of the 23 measures reported in Quarter 3, five are not achieving target at the end of this period. Three of these are within the Community Wellbeing commissioning strategy, relating to successful alcohol dependency treatments, chlamydia diagnoses, and smoking cessation: one is within the Safeguarding Adults commissioning strategy relating to safeguarding concerns that lead to a safeguarding enquiry; and one is within the Specialist Adult Services commissioning strategy, relating to adults in contact with secondary mental health services living independently.

The performance for percentage of alcohol users who left specialist treatment successfully this period has declined slightly, to 34.1% from 34.9% last quarter. Data has a three month time lag and reflects performance at the end of September 2019. During the period, the number of successful discharges increased, despite the percentage decreasing slightly due to the total numbers accessing treatment increasing at a greater rate. During this period, only 2.7% of those leaving treatment re-presented within six months of discharge, indicating that the treatment received is good quality and is achieving long term sustainable outcomes for those accessing the service.

The target for chlamydia diagnoses per 100,000 15-24 year olds has been missed this quarter. However, Lincolnshire's performance is only slightly below that of our comparator local authority areas. The service continues to seek to improve performance through partnership work particularly with GP surgeries and in the way the service is delivered, for example, online testing continues to be popular and achieves a high level of successful diagnoses. Relationships are being developed through Maternity and Gynaecological Services to collaborate on improving targeted testing and treatment.

Data for the number of people successfully supported to stop smoking has a three month time lag and so represents performance at the end of September 2019. The new service provider was mobilised on the 1 July 2019 and the target will shortly be changed to reflect new contractual requirements. *One You Lincolnshire* has a cumulative target of 1,980 quits over the three quarters from July 2019 to March 2020, weighted more heavily to the later quarters. Current performance is good and well on the way to achieving this.

The measure for the percentage of Adult Safeguarding concerns that lead to a safeguarding enquiry has not been achieved this quarter. The highest number of concerns which do not progress to enquiry relate to provider services. To address this, we have worked with the Commercial Team, Lincolnshire Safeguarding Adults Board (LSAB) and Lincolnshire Care Association (LINCA) to develop a provider-generated concern form for residential homes which will be launched shortly. It is hoped that this will reduce the number of poor practice concerns referred to safeguarding. This form, which is not sent to the County Council, allows residential home providers to evidence that they have identified and responded appropriately to practice issues/themes. Any completed forms will be reviewed by the Contracts Officer as part of on-going monitoring.

The measure for the percentage of adults in contact with secondary mental health services living independently, with or without support, has dropped below target this quarter. This is a reflection of the change in working practices within community mental health teams. Lincolnshire Partnership Foundation Trust (LPFT) is reducing the number of people managed on the Care Programme Approach (CPA) and instead is providing intensive support via their community-based care management team.

All measures for the Carers and Adult Frailty and Long Term Conditions commissioning strategies are achieving or exceeding targets.

2. Conclusion

The Adults and Community Wellbeing Scrutiny Committee is requested to consider and comment on the report and the Council Business Plan information shown in Appendix A.

3. Consultation

This is not a formal consultation item, although the Committee may wish to provide comments on the information presented.

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Q3 Adult Care & Community Wellbeing Performance Summary
Appendix B	Q3 Adult Care & Community Wellbeing Full Performance Analysis

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Katy Thomas, who can be contacted on 01522 550645 or katy.thomas@lincolnshire.gov.uk.

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