

**Open Report on behalf of Andy Gutherson, Executive Director - Place**

Report to:	<b>Environment and Economy Scrutiny Committee</b>
Date:	<b>13 July 2021</b>
Subject:	<b>Service Level Performance Reporting against the Performance Framework 2020-2021 - Quarter 4</b>

**Summary:**

This report sets out the performance of the Tier 2 Service Level Performance measures for 2020/21 Quarter 4 for Economy, Flooding and Waste which are within the remit of the Environment and Economy Scrutiny Committee.

**Actions Required:**

The Environment and Economy Scrutiny Committee is invited to consider and comment on the details of the performance contained in the report and recommend any changes or actions to the relevant Executive Councillor.

## **1. Background**

### **Economy Performance Measures**

The targets measure the number of businesses supported, the number of adults gaining qualifications and the amount of external funding attracted to Lincolnshire. Progress has been very good to date. The Growth department has been innovative and resourceful and changed the mode of delivery to a virtual model very quickly; this alongside the government grants has greatly supported our learners and business community.

### **Businesses Supported**

A total of 704 businesses were supported during Q4 resulting in a total of 1,868 for 2020/21, exceeding the target of 805. The Growth Hub provided a range of vital business support services including advice, Covid-19, EU Transition and Resilience and Peer Network support programmes and financial grants to help 628 businesses. For the ambassadorial programme, Team Lincolnshire, supported 72 businesses through their Virtual Coffee Clubs, webinars and virtual Foreign Direct Investor Programme. A further

four (4) businesses across our property portfolio were helped with a variety of lease, rent and other support options.

### **Qualifications Achieved**

The number of qualifications achieved during Q4 was 540, bringing the total to 1,206 of 2020/21, exceeding the target of 1000. Effective partnership working saw new delivery methods introduced with 34% of all qualifications delivered through online/distance learning. Of the qualifications delivered in classrooms, 20% were delivered in Lincoln, 14% in Skegness/Mablethorpe and 10% in Gainsborough. 2020/21 provision continued to be aimed at targeted learners with 47% of qualifications achieved by male learners and 33% by learners with no, or low levels of prior attainment.

### **External Funding Attracted**

The total external funding attracted to Lincolnshire for 2020/21 is £22,278,724, exceeding the target of £21,391,735, and includes £9,946,860 received in Q4. The quarterly breakdown is: £1,471,660 received through eight (8) European Agricultural Fund for Rural Development (EAFRD) projects (four Food Processing, three Business Development and one Tourism Infrastructure); £1,814,551 from European Regional Development Fund (ERDF) for the Business Lincolnshire Sustainable Growth programme; £292,768 from Business, Energy and Industrial Strategy (BEIS) funding for Peer Networks Phase 1 and £6,367,881 was secured through the Getting Building Fund secured by the Lincolnshire Enterprise Partnership (LEP) for Lincolnshire.

### **Flooding Performance Measures**

The Flooding Performance Measures for 2020/21 set a target of 50 properties protected from flooding. This was achieved. In all, 53 properties were protected from flooding, largely as a result of the completion of the County Council-led community flood alleviation scheme at Digby (43 properties). There were further individual properties protected elsewhere as a result of the County Council's Property Flood Resilience pilot project (six properties) together with other properties benefitting from minor works in which Lincolnshire County Council was a funding partner.

### **Waste Performance Measures**

The targets measure the recycling performance across Lincolnshire. Recyclable materials are collected either by the districts from households or by Lincolnshire County Council (LCC) when residents visit the recycling centres. Our performance has followed the national trend as regards the effects of Covid restrictions with national and local lockdowns. More waste and recycling have been collected from households and less from the recycling centres as residents spend more time at home. Data on the graphs is shown as a forecast until the Government approve our statistical returns for the full year.

The recycling rate at our recycling centres for Q4 is 74.93% which is slightly below the 75% target. This continues the steady decline of the first three quarters and the reasons

cannot be identified as the recycling centres are still operating under a certain amount of control brought about by covid restrictions. The total tonnages collected for the year at recycling centres are well below the previous years' figures.

The amount of recycled material collected at kerbside in Q4 has continued to increase which may demonstrate a change in public awareness and behaviour but may also be a factor of the recycling centres still operating under restrictions.

The 40.27% overall recycling rate for Q4 is still lower than expected and may reflect the restrictions which apply at recycling centres. It may also be due to seasonal issues as green waste collected for the year is 66,302 tonnes compared to 73,460 from the previous year.

**2. Conclusion**

Members of the Environment and Economy Scrutiny Committee are invited to review and comment on the performance information for Quarter 4 and highlight any recommendations or further actions for consideration.

**3. Consultation**

**a) Risks and Impact Analysis**

Not applicable.

**4. Appendices**

These are listed below and attached at the back of the report	
Appendix A	Economy Performance Measures
Appendix B	Flooding Performance Measures
Appendix C	Waste Performance Measures

**5. Background Papers**

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by

- Samantha Harrison, who can be contacted on 01522 550576 or [samanthal.harrison@lincolnshire.gov.uk](mailto:samanthal.harrison@lincolnshire.gov.uk);
- David Hickman, who can be contacted on 01522 554809 or [david.hickman@lincolnshire.gov.uk](mailto:david.hickman@lincolnshire.gov.uk); and
- Mike Reed, who can be contacted on 01522 52396 or [mike.reed@lincolnshire.gov.uk](mailto:mike.reed@lincolnshire.gov.uk).

This page is intentionally left blank